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2009 Doers, Dreamers and Drivers



Mar 4, 2009, By *The Staff of Government Technology*

Since 2002, we've dedicated the March issue of *Government Technology* to 25 people who cut through the public sector's infamous barriers to innovation -- tight budgets, organizational inertia, politics as usual, etc. -- to implement changes that reshaped

government operations for the better. Congratulations to our 2009 **Doers, Dreamers and Drivers**.

Debra Bowen, Secretary of State, California

David Clark, State Representative, Utah

Susan Combs, Comptroller of Public Accounts, Texas

Paul Cosgrave, CIO, New York City and Commissioner, New York City Department of Information Technology and Communications

Jascha Franklin-Hodge, Co-founder and CTO, Blue State Digital

Stevan Gorcester, Executive Director, Washington Transportation Improvement Board

Dustin Haisler, CIO, Manor, Texas

Chris Hughes, Co-Founder, Facebook

Jon Huntsman Jr., Governor, Utah

Randell Iwasaki, Chief Deputy Director, California Department of Transportation

Steve Jennings, Executive Director and CIO, Harris County, Texas

Gopal Khanna, CIO, Minnesota

Vivek Kundra, Chief Technology Officer, Washington, D.C.

Dan Lohrmann, Acting Chief Technology Officer, Michigan

David McDonald, Information Technology Director and Registrar of Voters, Alameda County, Calif.

Roy Mentkow, Director of Technology, Roanoke, Va.

Dominic Nessi, CIO, Los Angeles World Airports

Mark Pray, Director of Information Technology, Aurora, Colo.

Patrick Quain, Assistant Director and CIO, Arizona Department of Administration

J. Pari Sabety, Director, Ohio Office of Budget and Management

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Jon Huntsman Jr.: Utah Governor Uses Technology to Transform Government

David Clark: State Lawmaker Launches Utah IT Consolidation

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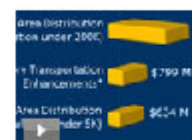
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Patrick Quain: Riding a Wave of Consolidation in Arizona Government



Mar 3, 2009, By [Hilton Collins](#)

When Patrick Quain -- CIO of the **Arizona Department of Administration's Information Services Division** -- speaks, people listen. In the mid-2000s, he sold other state CIOs and IT managers on the idea of a five-year ITIL project to establish and maintain data center best practices. The endeavor

set off a wave of server consolidation activity throughout Arizona government.

The **ITIL concept** -- a set of books advising people how to run IT infrastructure and development -- was developed in the 1980s by the British government and has undergone different iterations over the years. Quain pitched his IT colleagues on the idea during 30-minute biweekly meetings.

Quain, who joined Arizona government in 2005, said, "The state was 20 years behind private industry. I came out of 40 years of private industry running data centers, so when I came to the state and I saw what they had, I'd say, 'We did that 20 years ago.'"

After the department refurbished its data center as part of the ITIL initiative, other departments began asking to move their servers inside to take advantage of the powerful generators, floor space, network and battery-backup capabilities.

"As time went on, it became evident that we were in the business of server consolidation," he said. Quain created a document outlining the advantages of consolidating multiple departments' equipment into the data center and presented it to Gov. **Janet Napolitano** and her Cabinet. Twenty-two agencies moved into the data center and 20 more plan to.

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